

CA 20N
TR
-053



Expenditure Estimates

2017-2018

VOLUME II

Treasury Board Secretariat





Digitized by the Internet Archive
in 2022 with funding from
University of Toronto

<https://archive.org/details/31761114696610>



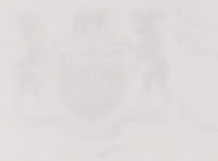
Treasury
Board
Secretariat

Expenditure Estimates of the Province of Ontario For the fiscal year ending March 31, 2018

VOLUME 2



Printed
on
recycled paper



Expenditure Estimates
of the Province of Ontario
For the fiscal year ending
March 31, 2018

VOLUME 2

**PROVINCE OF ONTARIO
EXPENDITURE ESTIMATES 2017-2018**

A printed copy of this publication can be ordered:

Online at www.serviceontario.ca/publications

By phone through the ServiceOntario Contact Centre

416 326-5300

416 325-3408 (TTY)

1 800 668-9938 Toll-free across Canada

1 800 268-7095 TTY Toll-free across Ontario

**PROVINCE DE L'ONTARIO
BUDGET DES DÉPENSES 2017-2018**

On peut se procurer des exemplaires de cette publication :

En ligne à www.serviceontario.ca/publications

Par téléphone au Centre de service de ServiceOntario

416 326-5300

416 325-3408 (ATS)

1 800 668-9938 Sans frais au Canada

1 800 268-7095 ATS Sans frais en Ontario

TABLE OF CONTENTS

	Page
Introduction.....	v
Explanatory Notes.....	vii
Offices	
Assembly, Office of the	1
Auditor General, Office of the	9
Chief Electoral Officer, Office of the.....	13
Ombudsman Ontario.....	17

INTRODUCTION

The 2017-18 Estimates set out details of the Operating and Capital spending requirements of Ministries and Legislative Offices for the year commencing April 1, 2017 and constitute the Government's formal request to the Legislature for approval of the expenditures involved. Once approved by the Legislature in the *Supply Act*, the Estimates become the legal spending authority for each Ministry/Office.

The services or programs which Ministries and Offices are responsible for delivering are each identified by a unique Vote number within the Estimates. Votes in turn are sub-divided into Items in order to distinguish between their different functions. This Vote/Item structure permits the Legislature to be more specific in appropriating funds to particular services. Within each Item, expenditures are shown by Standard Account, i.e. Salaries and wages, Employee benefits, Transportation and communication, Services, Transfer payments etc. (see explanatory notes on page vii).

For comparative purposes, Estimates and Actual amounts for prior years are provided on (Ministry) Program Summary and Vote Summary pages. These amounts are restated to provide comparability where functional reorganizations and transfers, Supplementary Estimates or accounting changes have occurred.

Estimates for all Legislative Offices are presented on the modified cash basis of accounting.

Where it is necessary to seek the Legislature's approval for additional expenditures after the tabling of the Main Estimates, Supplementary Estimates may be tabled.

EXPLANATORY NOTES

NOTE: Spending is forecast for the fiscal year 2017-18 under seven Standard Accounts at the item level. The descriptions of the contents of the Standard Accounts given below are intended to serve as brief outlines only and should not be considered all inclusive.

Salaries and Wages

Includes salaries and wages, overtime and other remuneration paid to regular, probationary, unclassified and other staff; temporary help costs; indemnities and allowances paid to Members of the Legislative Assembly; and special allowances paid to employees.

Employee Benefits

Includes the government's contribution as an employer to the Canada Pension Plan; the Ontario Public Service Employees' Union Pension Plan; the Public Service Pension Plan; Employment Insurance; the Workplace Safety and Insurance Board; and other employee benefit plans.

Transportation and Communication

Includes traveling expenses of employees on government business and recipients of government services, such as wards of the province; relocation expenses of employees who transferred or were recruited; expenses of moving office furniture and equipment; costs of transportation of goods other than for initial delivery; mailing costs, such as postage and registration; and communication costs, such as telephone and data communications.

Services

Includes information services, such as, advertising and communication services provided by professional agencies and advertising placed directly with the media; rental and purchased repair and maintenance of machinery, equipment, buildings, land and engineering structures; data processing services; insurance premiums; and other professional and special services.

Supplies and Equipment

Includes provision for the purchase of all machinery and equipment including motor vehicles and computers, both new and used; and the purchase of all materials, supplies and utilities.

Transfer Payments

Includes grants, subsidies, assistance to persons; the business sector; non-commercial institutions; and other government bodies.

Other Transactions

Includes special transactions, such as interest incentives and subsidies; guarantees honoured; losses on loans; and repayable grants.

Note on Statutory Appropriations

Amounts required for Statutory Appropriations are shown, where applicable, as separate entries under the Standard Accounts Classification details relating to each item.

Note on Cost-Recovery Items

In cases where the anticipated recovery of costs of an item is equal to or greater than the expenditures, the balance of the item is shown at the nominal value of \$1,000.

OFFICE OF THE ASSEMBLY

The Office of the Legislative Assembly, established by the Province of Ontario under the *Legislative Assembly Act* of Ontario on December 20, 1974, exists to provide procedural, financial and operational support for all Members of Provincial Parliament in the House, Committees and constituency offices.

The Office also includes the Environmental Commissioner who administers the *Environmental Bill of Rights, 1993*; the Information and Privacy Commissioner/Ontario who oversees Ontario's *Freedom of Information and Protection of Privacy Act*; the Office of the Integrity Commissioner who administers the *Members' Integrity Act, 1994*; the *Lobbyists Registration Act, 1998*; the *Cabinet Ministers' and Opposition Leaders' Expenses Review and Accountability Act, 2002*; and Disclosing and Investigating Wrongdoing and Ethical Conduct under the *Public Service of Ontario Act, 2006*; the Office of the Provincial Advocate for Children and Youth who administers the *Provincial Advocate for Children and Youth Act, 2007*; the Office of the French Language Services Commissioner whose mandate is to ensure compliance with the *French Language Services Act* in the delivery of government services; and the Office of Financial Accountability Officer whose mandate is to administer the *Financial Accountability Officer Act, 2013*.

All funds are paid out of the Legislative Assembly Fund, which is separate and independent of the Consolidated Revenue Fund.

PROGRAM SUMMARY (\$)

VOTE	PROGRAM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
201	Office of the Assembly Program	132,366,600	131,706,200	660,400	117,472,177
202	Commission(er)'s Program	47,791,600	41,003,000	6,788,600	34,783,236
TOTAL OPERATING EXPENSE TO BE VOTED		180,158,200	172,709,200	7,449,000	152,255,413
Total Operating Expense		180,158,200	172,709,200	7,449,000	152,255,413
Total Including Consolidation & Other Adjustments		180,158,200	172,709,200	7,449,000	152,255,413
Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)		180,158,200	172,709,200	7,449,000	152,255,413

OFFICE OF THE ASSEMBLY PROGRAM - VOTE 201

This program includes salaries and allowances and all support services provided to Members by the various offices of the Assembly.

VOTE SUMMARY
(\\$)

ITEM #	ITEM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
1	Office of the Speaker	402,700	400,200	2,500	231,578
2	Office of the Clerk	819,200	799,300	19,900	672,131
3	Legislative Services	12,738,100	12,190,800	547,300	11,147,737
4	Information and Technology Services	11,782,700	11,364,500	418,200	9,805,446
5	Administrative Services	6,767,300	8,186,500	(1,419,200)	7,077,210
6	Sergeant at Arms and Precinct Properties	20,770,200	25,420,900	(4,650,700)	20,316,015
13	Facility Upgrades	2,990,400	-	2,990,400	-
8	Caucus Support Services	11,969,300	11,596,700	372,600	12,233,001
9	Members' Compensation and Travel	20,521,900	20,539,700	(17,800)	19,822,768
10	Members' Office Support Services	43,342,800	40,945,600	2,397,200	35,908,841
11	Ontario Legislative Internship Program	262,000	262,000	-	257,450
TOTAL OPERATING EXPENSE TO BE VOTED		132,366,600	131,706,200	660,400	117,472,177
Total Operating Expense		132,366,600	131,706,200	660,400	117,472,177

OFFICE OF THE ASSEMBLY PROGRAM - VOTE 201, cont'd

STANDARD ACCOUNTS CLASSIFICATION
(\$)

VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
	OPERATING EXPENSE	
201-1	Office of the Speaker	
	Salaries and wages	70,500
	Employee benefits	16,200
	Transportation and communication	131,600
	Services	150,100
	Supplies and equipment	34,300
	Total Operating Expense to be Voted	402,700
201-2	Office of the Clerk	
	Salaries and wages	489,100
	Employee benefits	139,500
	Transportation and communication	26,300
	Services	148,100
	Supplies and equipment	16,200
	Total Operating Expense to be Voted	819,200
201-3	Legislative Services	
	Salaries and wages	8,103,100
	Employee benefits	1,864,200
	Transportation and communication	696,600
	Services	1,619,900
	Supplies and equipment	557,300
	Subtotal	12,841,100
	Less: Recoveries	103,000
	Total Operating Expense to be Voted	12,738,100
201-4	Information and Technology Services	
	Salaries and wages	7,807,600
	Employee benefits	1,796,200
	Transportation and communication	184,000
	Services	1,237,700
	Supplies and equipment	758,700
	Subtotal	11,784,200
	Less: Recoveries	1,500
	Total Operating Expense to be Voted	11,782,700

OFFICE OF THE ASSEMBLY PROGRAM - VOTE 201, cont'd

STANDARD ACCOUNTS CLASSIFICATION, cont'd
(\$)

VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
OPERATING EXPENSE		
201-5	Administrative Services	
	Salaries and wages	4,345,400
	Employee benefits	1,003,800
	Transportation and communication	613,600
	Services	675,300
	Supplies and equipment	190,200
	Subtotal	6,828,300
	Less: Recoveries	61,000
	Total Operating Expense to be Voted	6,767,300
201-6	Sergeant at Arms and Precinct Properties	
	Salaries and wages	7,550,400
	Employee benefits	1,736,400
	Transportation and communication	67,600
	Services	8,996,200
	Supplies and equipment	2,549,600
	Subtotal	20,900,200
	Less: Recoveries	130,000
	Total Operating Expense to be Voted	20,770,200
201-13	Facility Upgrades	
	Services	2,990,400
	Total Operating Expense to be Voted	2,990,400
201-8	Caucus Support Services	
	Salaries and wages	8,158,000
	Employee benefits	1,867,600
	Transportation and communication	281,000
	Services	1,441,300
	Supplies and equipment	221,400
	Total Operating Expense to be Voted	11,969,300

OFFICE OF THE ASSEMBLY PROGRAM - VOTE 201, cont'd

STANDARD ACCOUNTS CLASSIFICATION, cont'd
(\$)

VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
OPERATING EXPENSE		
201-9	Members' Compensation and Travel	
	Salaries and wages	13,185,000
	Employee benefits	3,680,600
	Transportation and communication	2,141,100
	Services	1,503,500
	Supplies and equipment	11,700
	Total Operating Expense to be Voted	20,521,900
201-10	Members' Office Support Services	
	Salaries and wages	21,002,100
	Employee benefits	4,435,300
	Transportation and communication	5,367,300
	Services	9,196,800
	Supplies and equipment	3,341,300
	Total Operating Expense to be Voted	43,342,800
201-11	Ontario Legislative Internship Program	
	Transfer payments	
	Ontario Legislative Internship Program	262,000
	Total Operating Expense to be Voted	262,000
	Total Operating Expense for Office of the Assembly Program	132,366,600

COMMISSION(ER)'S PROGRAM - VOTE 202

This program includes the Environmental Commissioner who administers the *Environmental Bill of Rights, 1993*; the Information and Privacy Commissioner/Ontario who oversees Ontario's *Freedom of Information and Protection of Privacy Act*; the Office of the Integrity Commissioner who administers the *Members' Integrity Act, 1994*; the *Lobbyists Registration Act, 1998*; the *Cabinet Ministers' and Opposition Leaders' Expenses Review and Accountability Act, 2002*; and Disclosing and Investigating Wrongdoing and Ethical Conduct under the *Public Service of Ontario Act, 2006*; the Office of the Provincial Advocate for Children and Youth who administers the *Provincial Advocate for Children and Youth Act, 2007*; the Office of the French Language Services Commissioner whose mandate is to ensure compliance with the *French Language Services Act* in the delivery of government services; and the Office of Financial Accountability Officer whose mandate is to administer the *Financial Accountability Officer Act, 2013*.

VOTE SUMMARY
(**\$**)

ITEM #	ITEM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
1	Environmental Commissioner	5,066,600	3,860,700	1,205,900	3,889,482
2	Office of the Information and Privacy Commissioner	20,387,600	15,479,800	4,907,800	14,008,781
3	Office of the Integrity Commissioner	3,369,000	2,877,400	491,600	2,400,805
4	Office of the Provincial Advocate for Children and Youth	12,919,100	11,935,800	983,300	10,897,555
5	Office of the French Language Services Commissioner	2,794,300	3,594,300	(800,000)	1,555,870
6	Financial Accountability Officer	3,255,000	3,255,000	-	2,030,743
TOTAL OPERATING EXPENSE TO BE VOTED		47,791,600	41,003,000	6,788,600	34,783,236
Total Operating Expense		47,791,600	41,003,000	6,788,600	34,783,236

COMMISSION(ER)'S PROGRAM - VOTE 202, cont'd

STANDARD ACCOUNTS CLASSIFICATION
(\$)

VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
	OPERATING EXPENSE	
202-1	Environmental Commissioner	
	Salaries and wages	2,872,700
	Employee benefits	660,700
	Transportation and communication	125,300
	Services	1,230,500
	Supplies and equipment	177,400
	Total Operating Expense to be Voted	5,066,600
202-2	Office of the Information and Privacy Commissioner	
	Salaries and wages	13,404,400
	Employee benefits	3,083,600
	Transportation and communication	286,700
	Services	3,123,900
	Supplies and equipment	489,000
	Total Operating Expense to be Voted	20,387,600
202-3	Office of the Integrity Commissioner	
	Salaries and wages	1,906,400
	Employee benefits	438,500
	Transportation and communication	90,200
	Services	853,300
	Supplies and equipment	80,600
	Total Operating Expense to be Voted	3,369,000
202-4	Office of the Provincial Advocate for Children and Youth	
	Salaries and wages	6,449,600
	Employee benefits	1,483,400
	Transportation and communication	960,600
	Services	3,827,100
	Supplies and equipment	198,400
	Total Operating Expense to be Voted	12,919,100

COMMISSION(ER)'S PROGRAM - VOTE 202, cont'd

STANDARD ACCOUNTS CLASSIFICATION, cont'd
(\$)

VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
	OPERATING EXPENSE	
202-5	Office of the French Language Services Commissioner	
	Salaries and wages	1,450,000
	Employee benefits	333,500
	Transportation and communication	134,400
	Services	846,400
	Supplies and equipment	30,000
	Total Operating Expense to be Voted	2,794,300
202-6	Financial Accountability Officer	
	Salaries and wages	1,988,300
	Employee benefits	457,300
	Transportation and communication	56,500
	Services	642,900
	Supplies and equipment	110,000
	Total Operating Expense to be Voted	3,255,000
	Total Operating Expense for Commission(er)'s Program	47,791,600

OFFICE OF THE AUDITOR GENERAL

The Auditor General, who is an Officer of the Assembly, conducts independent audits of government programs, the financial statements of the Province and numerous agencies of the Crown, broader public-sector organizations, and reviews under the authority of the *Auditor General Act* and various other statutes and authorities. The results of these audits and reviews provide assurance, objective information and advice to the Legislative Assembly. In doing so, the Office of the Auditor General assists the Assembly in holding the government, its administrators, and grant recipients accountable for their stewardship of public funds and for the achievement of value-for-money in the delivery of services to the public.

Additionally, under the *Government Advertising Act, 2004*, the Auditor General is required to review specified types of advertising and certain printed matter proposed by government offices to determine whether they meet the standards required by that Act.

Under both Acts, the Auditor General reports the results of the work conducted each year directly to the Legislative Assembly.

As required by the *Fiscal Transparency and Accountability Act, 2004*, in an election year the Auditor General is also required to review and report on the reasonableness of a Pre-Election Report prepared by the Ministry of Finance.

PROGRAM SUMMARY (\$)

VOTE	PROGRAM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
2501	Office of the Auditor General Program	19,049,900	18,105,600	944,300	16,696,526
	TOTAL OPERATING EXPENSE TO BE VOTED	19,049,900	18,105,600	944,300	16,696,526
	Statutory Appropriations	497,100	460,000	37,100	448,873
	Total Operating Expense	19,547,000	18,565,600	981,400	17,145,399
	Total Including Consolidation & Other Adjustments	19,547,000	18,565,600	981,400	17,145,399
	Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)	19,547,000	18,565,600	981,400	17,145,399

OFFICE OF THE AUDITOR GENERAL PROGRAM - VOTE 2501

The Auditor General conducts independent value-for-money and financial statement audits under the authority of the *Auditor General Act* and various other statutes and authorities. As well, under the authority of the *Government Advertising Act, 2004*, the Auditor General is required to review government advertising and certain printed matter proposed by government offices to determine if the advertising or printed matter meet the standards required by that Act. As required by the *Fiscal Transparency and Accountability Act, 2004*, in an election year the Auditor General is also required to review and report on the reasonableness of a Pre-Election Report prepared by the Ministry of Finance.

VOTE SUMMARY
(\$)

ITEM #	ITEM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
1	Office of the Auditor General	19,049,900	18,105,600	944,300	16,696,526
	TOTAL OPERATING EXPENSE TO BE VOTED	19,049,900	18,105,600	944,300	16,696,526
S	The Auditor General Act	497,100	460,000	37,100	448,873
	Total Statutory Appropriations	497,100	460,000	37,100	448,873
	Total Operating Expense	19,547,000	18,565,600	981,400	17,145,399

OFFICE OF THE AUDITOR GENERAL PROGRAM - VOTE 2501, cont'd

STANDARD ACCOUNTS CLASSIFICATION
(\$)

VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
OPERATING EXPENSE		
2501-1	Office of the Auditor General	
	Salaries and wages	11,631,000
	Employee benefits	3,207,700
	Transportation and communication	409,100
	Services	3,224,800
	Supplies and equipment	504,800
	Transfer payments	
	CCAF-FCVI Inc	72,500
	Total Operating Expense to be Voted	19,049,900
The Auditor General Act		
S	The Auditor General Act	497,100
	Total Operating Expense for Office of the Auditor General Program	19,547,000

OFFICE OF THE CHIEF ELECTORAL OFFICER

The Office of the Chief Electoral Officer (Elections Ontario) administers the *Election Act* and the *Election Finances Act*. The Office operates under the direction of the Chief Electoral Officer who reports directly to the Legislative Assembly on the conduct of elections.

PROGRAM SUMMARY (\$)

VOTE	PROGRAM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
501	Office of the Chief Electoral Officer Program	33,641,700	15,981,800	17,659,900	12,874,720
	TOTAL OPERATING EXPENSE TO BE VOTED	33,641,700	15,981,800	17,659,900	12,874,720
	Statutory Appropriations	-	-	-	15,809,258
	Total Operating Expense	33,641,700	15,981,800	17,659,900	28,683,978
	Total Including Consolidation & Other Adjustments	33,641,700	15,981,800	17,659,900	28,683,978
	Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)	33,641,700	15,981,800	17,659,900	28,683,978

OFFICE OF THE CHIEF ELECTORAL OFFICER PROGRAM - VOTE 501

The Office conducts general elections and by-elections of Members to the Legislative Assembly and provides research, public information and policy advice relating to the electoral process. The Office also trains, directs and supervises the returning officer in each of the 122 electoral districts.

The Chief Electoral Officer also administers the *Election Finances Act*. Over 640 Constituency Associations and 20 registered political parties must file annual returns and inform Elections Ontario of any changes to registration information. Any form filed with Elections Ontario is reviewed for compliance with the *Election Finances Act*.

The Office has responsibility to administer referenda under the *Taxpayer Protection Act, 1999*.

The Office serves Ministries, agencies and the public on a continuing basis by conducting historical and comparative research and providing policy advice and general information regarding the electoral process.

VOTE SUMMARY
(**\$**)

ITEM #	ITEM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
1	Election Administration	12,617,800	8,052,500	4,565,300	7,217,246
2	Election Finances Administration	21,023,900	7,929,300	13,094,600	5,657,474
	TOTAL OPERATING EXPENSE TO BE VOTED	33,641,700	15,981,800	17,659,900	12,874,720
S	The <i>Election Act</i>	-	-	-	15,809,258
	Total Statutory Appropriations	-	-	-	15,809,258
	Total Operating Expense	33,641,700	15,981,800	17,659,900	28,683,978

OFFICE OF THE CHIEF ELECTORAL OFFICER PROGRAM - VOTE 501, cont'd

STANDARD ACCOUNTS CLASSIFICATION
(\$)

VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
	OPERATING EXPENSE	
501-1	Election Administration	
	Salaries and wages	10,258,400
	Employee benefits	2,359,400
	Total Operating Expense to be Voted	12,617,800
501-2	Election Finances Administration	
	Salaries and wages	1,443,400
	Employee benefits	332,000
	Transportation and communication	20,400
	Services	2,094,000
	Supplies and equipment	10,000
	Other transactions	
	Election Expense Subsidies under the <i>Election Finances Act</i>	17,125,100
	Subtotal	21,024,900
	Less: Recoveries	1,000
	Total Operating Expense to be Voted	21,023,900
	Total Operating Expense for Office of the Chief Electoral Officer Program	33,641,700

OMBUDSMAN ONTARIO

The Ombudsman of Ontario is an Officer of the Provincial Legislature who is independent of government and political parties. The Ombudsman's job is to ensure government accountability through effective oversight of the administration of government services. The Ombudsman's authority to investigate complaints is set out in the *Ombudsman Act*, legislation that allows the Ombudsman to report on findings annually, and through special reports issued throughout the year on systemic investigations conducted by the Special Ombudsman Response Team.

Individuals may contact the Office of the Ombudsman to lodge a complaint through multiple avenues. Complaints can be received in person, in writing, via toll-free telephone, email, internet or using a mobile web application. The Office provides extensive information about its operations and specific investigations in both English and French, on its website at www.ombudsman.on.ca.

PROGRAM SUMMARY
(**\$**)

VOTE	PROGRAM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
2301	Ombudsman Ontario Program	18,995,400	18,582,200	413,200	13,166,204
	TOTAL OPERATING EXPENSE TO BE VOTED	18,995,400	18,582,200	413,200	13,166,204
	Total Operating Expense	18,995,400	18,582,200	413,200	13,166,204
	Total Including Consolidation & Other Adjustments	18,995,400	18,582,200	413,200	13,166,204
	Total Operating and Capital Including Consolidation and Other Adjustments (not including Assets)	18,995,400	18,582,200	413,200	13,166,204

OMBUDSMAN ONTARIO PROGRAM - VOTE 2301

The Ombudsman investigates complaints about the administration of Ontario's provincial governmental organizations, as well as municipalities, universities and school boards. The Ombudsman makes recommendations to improve public policy, programs and services. The Ombudsman investigates both individual and systemic complaints brought forward by members of the public, Members of Provincial Parliament, and on his own initiative. The Ombudsman also investigates citizens' complaints about closed municipal meetings pursuant to the *Municipal Act*, where no municipal investigator is in place. The Ombudsman's services are free of charge.

In December of 2014, *The Public Sector and MPP Accountability and Transparency Act, 2014* - known familiarly as "Bill 8" - passed. This legislation expanded the Ombudsman's jurisdiction to include the province's 82 school boards and school authorities (as of September 1, 2015), 444 municipalities and 21 publicly funded universities (as of January 1, 2016). During the 2016-17 fiscal year, the Office of the Ombudsman received 21,328 complaints.

In 2015-16, the Ombudsman received approval from the Board of Internal Economy for an additional 57 FTEs to support its new jurisdiction, for a total of 143 FTEs. Recruitment continues to fill these positions.

VOTE SUMMARY
(S)

ITEM #	ITEM	Estimates 2017-18	Estimates 2016-17	Difference Between 2017-18 and 2016-17	Actual 2015-16
OPERATING EXPENSE					
1	The Ombudsman	18,995,400	18,582,200	413,200	13,166,204
TOTAL OPERATING EXPENSE TO BE VOTED		18,995,400	18,582,200	413,200	13,166,204
Total Operating Expense		18,995,400	18,582,200	413,200	13,166,204

OMBUDSMAN ONTARIO PROGRAM - VOTE 2301, cont'd

STANDARD ACCOUNTS CLASSIFICATION
(\$)

VOTE - ITEM #	STANDARD ACCOUNT BY ITEM AND SUB-ITEMS	
OPERATING EXPENSE		
2301-1	The Ombudsman	
	Salaries and wages	12,242,600
	Employee benefits	2,940,600
	Transportation and communication	821,100
	Services	2,296,700
	Supplies and equipment	694,400
	Total Operating Expense to be Voted	18,995,400
	Total Operating Expense for Ombudsman Ontario Program	18,995,400

SERIAL

3 1761 11469661 0

ONTARIO 150



ISSN 0837-4740 (print)

ISSN 1718-7982 (online)

© Queen's Printer for Ontario, 2017